**Central Surgery PPG 20.9.21.**

Christine Lloyd, Margaret Treadaway, Vivian Magan, Chris Ratan, John Vousden, Julie Chambers, Clyde Sanders, Chris Gasper

**Surgery Update**

The surgery is a training practice and has 3 trainee doctors under their supervision.

There is a New Patient Pod in the surgery waiting room for patients to measure their blood pressure and scales for their weight. The instruments are connected to the patients’ medical records.

1. The Practice is informed by email if an unusual reading is registered.

The Surgery is undertaking flu vaccines. Flu vaccines deliveries were delayed from last week. There were be 4 flu clinics on 9 Oct and every Saturday of October thereafter.

The Shoebury Salvation Army vaccination centre has closed. A new vaccination centre in Ness Road will be available for the Covid booster. Dial 119 for a Covid Vaccination certificate.

A PCN Pharmacist is working one day a week at Central Surgery. The PCN is trying to recruit a second Paramedic using funding from the Southend Locality Fund.

Southend Hospital as nationally has a backlog of referrals to deal with.

Rapid Covid test kits are available from pharmacies or libraries.

A private “walk in” surgery in West Street has been found on the web charging £146

Per consultation!

A friend recommended to the surgery hasn’t had an appointment with a doctor to explain her medication. She is advised to ring the surgery.

The surgery advised new patients to have enough medication before joining a new surgery and to make an appointment with the doctor to discuss their list of medication.

There are just under 8,000 patients registered with the surgery.

There is a backlog for having a medication review as this service was stopped during the lockdown and prescriptions were issued. The surgery is working its way through the backlog.

A new Doctor is being recruited to start on 1 October.

A telephone appointment was advised for 1.30 but didn’t ring until 3.30. Nurses can keep to a specific time but doctors need to be more flexible so they can be delayed.

It is difficult for receptionist to give an accurate time.

From 1 Oct the receptionist will ask if a caller wants to come in for a face to face appointment or to be contacted by telephone.

PPG Members thanked all surgery staff for what they have done under unprecedented pressures over the last 18 months.

Some local pharmacies are delivering medication to patients.

**CCG Patient and Community Group**

The minutes of the August meeting had been distributed. Chris was not at the meeting but commented that the monthly number of GP appointments in Southend had risen from 61192 in 2019 to 76403 in June 2021.

A PCN Website is near completion and is planned to be available for East Southend in October.

**Date of next meeting:** The date for the next meeting is set for Monday 15 November.