**Central Surgery Patient Participation Group**

**27 Southchurch Boulevard Southend-on-Sea Essex SS24UB**

**01702 468443**

**Hon Secretary - Mrs Christine Lloyd 01702 468443**

**Minutes of Meeting OF The Southchurch PPG held in Central Surgery**

**Monday 18th May**

**Members present;** Julie Chambers; Margaret Treadaway; Chris Gasper; Clive Lucas; Ann Tweed; Martin Tweed; Linden Currie; Stephen Smith

**Virtual Group there** are around 700 patients who can access the virtual group it was suggested people should have to opt out if they don’t want to be included

**Health Watch** A study into teenager’s confidence in knowing which service to access for support was varied. Some teenagers had a positive experience while visiting their doctor, while many felt they had received a negative experience, as doctors would talk to their parent/guardian instead of them.

Also many had not heard of the, **111 service; the Walk in Centres**; **or how to access** **support for mental health issues**

The question was raised how many teenagers are patients at Central Surgery, it was suggested to gather their email addresses to send out information.

Discussed various other ways to reach teenagers included schools, public places frequented by teenagers and smart phones etc

**Web Site** it was agreedto put heading/module for Health Watch Essex on Website

From 31st May 2015 patients will be able to get their blood test results on line The website is confidential

**Over 75s** have a designated doctor

**Hospital discharge** letters will automatically be sent to Doctor Irlam. If needed they can be referred to the patients designated doctor It was queried how many letter from the hospital go astray. Personal medical data is confidential and not distributed without written permission. Some medical material is passed around (ie diabetes) but individual patients are not identified

**Leg Clinic** 12pm at Shoeburyness behind Asda

**Fortis** discontinued 31st March 2015

**Health Watch Southend appointed John Cook from 26th May 2015; he needs a senior and a junior assistant**

**Walk in Centres** this was discussed

**Next meeting** Monday 13th July