**Minutes of meeting of The Southend PPG held in Central Surgery**

**Monday 13th July**

**Members present;** Ann & Martin Tweed; Chris Gasper; Margaret Treadaway; John Vousden, Linden Currie, Lesley Pagel; apologies from Clive Lucas, Julie Chambers, Stephen Smith.

**Data Sharing- Presentation by Sadie Parker from Southend CCG (Clinical Commissioning Group).**

14 UK Areas have been selected to share information between Health Services and Social Services for one year to help the two work together for the benefit of the patient. If the patient agrees, their Social Worker will be aware of their main medical conditions that may affect their social needs.

**Create Multi-Disciplinary Teams**-

They need to share the data that is prevented by current data legislation.

The CCG applied to a Confidential Advisory Group (CAS) to sort this out

It took 15 months to satisfy the CAS that Southend CCG has security in place.

Anonymous data for all patients to be looked at, those with complex problems followed through the NHS system. Grouping together similar cases e.g. care homes or care at home, trends can be identified and the appropriate level of service commissioned.

It is not cost effective to write to everyone to gain permission and recoup the costs in the one year approved for the pilot so the special permission allows the data to be collected and the patients of an area, offered an opt out through general advertisements.

Pulse and Daily Mail have given negative reports

All CCG are approved to have proper security to share data

Easy to stop data going forward if permission is withdrawn.

**East Kent** developing a community Care Centre for patients who approve release of data.

**Practices** Identifies patients at risk from their knowledge and hold a case reference to look at the patients needs.

**Only coded data** is extracted from GP records

**Not Extracted,** are mental health or sexual issues. Only 18s and over can opt out

**After one year** all data is destroyed unless the permission is renewed

**Care Homes** do refer residents to hospital rather than to GP services

**Central** **Surgery** concerns and feels that permissions are needed.

There needs to be a copy of the consent forwarded to the surgery.

Approved NHS surgery Staff and Social Worker can share an approval.

Once records are released from the Surgery, responsibilities for security passes to the CCG.

The council staff approved to see the data should be firmly clarified.

Summery records from Central should only be available in the UK

**Antibiotics**

Most antibiotics have become less effective. Pharmaceutical companies are not developing new antibiotics as they are not taken for long and the company cannot recover the development costs.

The Surgery is trying to restrict the use of antibiotics and is giving post dated

Prescriptions to only use if symptoms do not improve.

**St Lukes Walk-In Centre**

Advised to look at consultation exercise and respond by 11th September

Consultation document for virtual group

**Cost of NHS Services** could be displayed in waiting room

Missed appointments - the surgery has been sending texts to remind patients

**Surgery**

**Dr Turner:** leaving in August as Registrar training finished and now qualified as General Practitioner

**Dr Odina:** on maternity leave

**Dr Akram:** covering maternity

**New Assistant Practitioner**

Jo was in A&E 6 years and is now coming into Central Surgery

**Messaging Strip in the waiting room is broken**

**Consider or TV/PowerPoint to display info in waiting room.**

**Patient Survey**

Another patient survey will be discussed at the next meeting.

Next meeting Monday 6th September 2015